

Accessibility Guide



Arrival & Entrance

Blue badge holders are given forward parking in all car parks. Please note that parking is on grass, and the ground may be uneven. All entrances have step free access. Ramps are provided where necessary.

Companion Scheme tickets can only be issued at the Marble Entrance (Gate 3.) Please refer to the map overleaf.

Golf Buggy Shuttle

For assistance in getting to and from the car parks or taxis etc a dedicated golf buggy shuttle service can be requested by speaking to a member of our raceday team. Please note the shuttle cannot be booked in advance and the service is provided on a first come first served basis. There can be short delays at peak times.

Accessible Viewing Areas

The Parade Ring and Pre-Parade Ring have raised step free viewing areas. To view the racing action there are raised platforms with step free access in each of the County Stand and Grandstand & Paddock enclosures.

A designated trackside viewing area is provided near the winning post in the Clocktower Enclosure.

Toilets

Our accessible toilets are fitted with Radar locks. If you don't have your own key, a member of our raceday team nearby will have one. They can also be obtained from the first aid points or racecourse reception.

Wheelchairs and Mobility Scooters

You are welcome to bring your own wheelchair or mobility scooter with you. Please be aware that space in some areas of the venue is limited and therefore some larger scooters may not be suitable for use at the racecourse. If in doubt, please contact us in advance. A limited number of manual wheelchairs are available to loan. Please contact us in advance to reserve a wheelchair – a refundable deposit is required.

Emergency Evacuation

In the unlikely event of an evacuation being necessary, there are step free routes available from each enclosure. If you are on the upper floors of our stands and unable to self-evacuate our raceday team will assist you to a designated refuge point. Thereafter further assistance to leave the building will be provided.

Assistance Dogs

Assistance dogs are welcome at the racecourse. Please contact us in advance if you have any queries

Assistance During Your Visit - Please visit the Racecourse Reception, speak to a member of our raceday team or call 01904 620911.

We're Proud Champions of the Sunflower Lanyard Scheme



Golf Buggy Shuttle. Will pick up in Car Parks A & D and close to Car Park C. Drop off and pick up near each entrance. Contact Event Control, Reception or a member of the YRC Team for assistance.

All Facilities are Step Free Access Except Where Stated Otherwise

County Stand Garden

Clocktower North

Car Park A. Forward Accessible Parking on Grass. Step free route



York
RACECOURSE

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www.yorkracecourse.co.uk

Clocktower South

Clocktower Enclosure.

Winning Connections

Pre Parade Ring. Step Free Access from Parade Ring

Parade Ring Restaurant. Lift

Parade Ring Step Free Access via South West Corner.

Raised Platform with Ramp.

Melrose Stand. Lifts

Car Park D Permit Holders Only. Accessible Parking on grass. Step free route in red.

Raised Track Viewing Accessed from 2nd Floor of Knavesmire and 1st floor of Ebor Stands.

Gimcrack Stand Lift to 1st floor

Raised Platform with Ramp. Music Showcase Only

Stage (Music Showcase)

Champagne Pavilion. Lift to roof terrace

Knavesmire & Ebor Stands—lifts. Accessible toilets on all floors

John Carr Terrace

Bustardthorpe Stand

Roberto Pavilion

Edwardian Weighing Room

Churchill Tyres Lawn

Marble Entrance Steps with Ramped Access.

Princess Mary Gate.

Ramp

Ramp

Left Luggage

Car Park D Permit Holders Only. Forward Accessible Parking on grass

Car Park C. Forward Accessible Parking on grassed area.



G&P Entrance

Houghton Building Step Free Access with curb ramp

G&P Turnstiles.

G&P Entrance

Stepped Access/Egress route for Car Park D. Step free route in red

Go to Accessibility Guide – Key to Symbols



Accessible Toilet



Accessible Viewing Area



First Aid Post



Information Point



Companion Ticket Collection



Winning Post



Accessible Car Park



Accessible Golf Buggy Shuttle



Sunflower Bench/Quiet Space



Hearing Induction Loop